

Quality Management System: YES Policy Statement

Our **Vision:** Support Individuals to identify and develop their abilities and empower them to create their own employment solutions.

We will provide: Quality employment pathways that enhance skills, knowledge and choices for disadvantaged and vulnerable individuals.

We are committed to:	We will achieve our goals by:
<ul style="list-style-type: none"> ● Best practices and provide effective and efficient support of service with participants to gain meaningful sustainable employment or training; ● Providing a level of service that will exceed all our stakeholders expectations; ● Provide our employees with training, tools and systems that enable them to deliver our stakeholders' requirements; ● Continuously improve our services, including the application of quality principles; ● Engage and sustain relationships through consulting and collaborating with a diverse network of key accounts, customers, business and industry partners, educational institutions, community organisations, suppliers, family and advocates and government. 	<ul style="list-style-type: none"> ● Identifying and delivering services to the individual needs of our service users; ● Recruiting quality employees and providing them with the resources necessary to deliver quality products and services; ● Generating regular stakeholder feedback in our management and decision-making processes; ● Maintaining, monitoring, reviewing, and continually improving the QMS; ● Fostering a continuous improvement culture through internal and external auditing processes.

The team will be committed to the quality of the processes and services delivered thus forming the foundations for lasting relationships and through these the sustainable future of our stakeholders' needs and expectations.

Approved by:



Brendon McIntosh
Managing Director